



GOODS RETURN REQUEST FORM

TERMS AND CONDITIONS

Our policy lasts 30 days.

Within 14 days you are welcome to a refund.

Within 30 days of your purchase, you are welcome to an exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

To complete your return, we require a receipt or proof of purchase.

Route 24 office park, Flemming Road,
Meadowdale, 1610

011 450 3047

sales@vulcanworkwear.co.za

REFUNDS (IF APPLICABLE)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 5 working days.

LATE OR MISSING REFUNDS (IF APPLICABLE)

If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at admin@vulcanworkwear.co.za.

SALE ITEMS (IF APPLICABLE)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

EXCHANGES (IF APPLICABLE)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at sales@vulcanworkwear.co.za and send your item to: Route 24 Office Park, Unit 30, Meadowdale, Johannesburg.

SHIPPING

Please return your product to: Route 24 Office Park, Unit 30, Meadowdale, Johannesburg. You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund. Depending on your geographical area, the time it may take for your exchanged product to reach you, may vary.